

PROCEDURE FOR COMPLAINTS

In order to make a valid complaint, please fill in the information below. We will get back to you within 2 weeks. Products purchased more than 3 years ago will not be considered.

Please note that below information: a photo of the product (showing its imperfection and the welded edge) and a receipt of purchase is mandatory for the procedure to start.

Place of purchase _____

Country _____

Date of purchase _____

Name of product _____

Colour _____

Size _____

Where has the product been placed? _____

Has the product been washed? If yes, how? _____

Describe the product's imperfection _____

Has the product been placed where pets are present?

☐ Yes

☐ No

By signing this document, I hereby declare that Pappelina's recommendations and instructions for care have been followed:

Date and signature

Printed name

Please send document, copy of the purchase receipt and photo(s) to: info@pappelina.com

pappelina®